



Smart Loans for Affordable Homes | HomeFirst

Q

## Investor Presentation

—— Q3 – FY23 ——



Tech



Growth



Productivity



Risk Management



**Funding** 



ESG

### Safe Harbor

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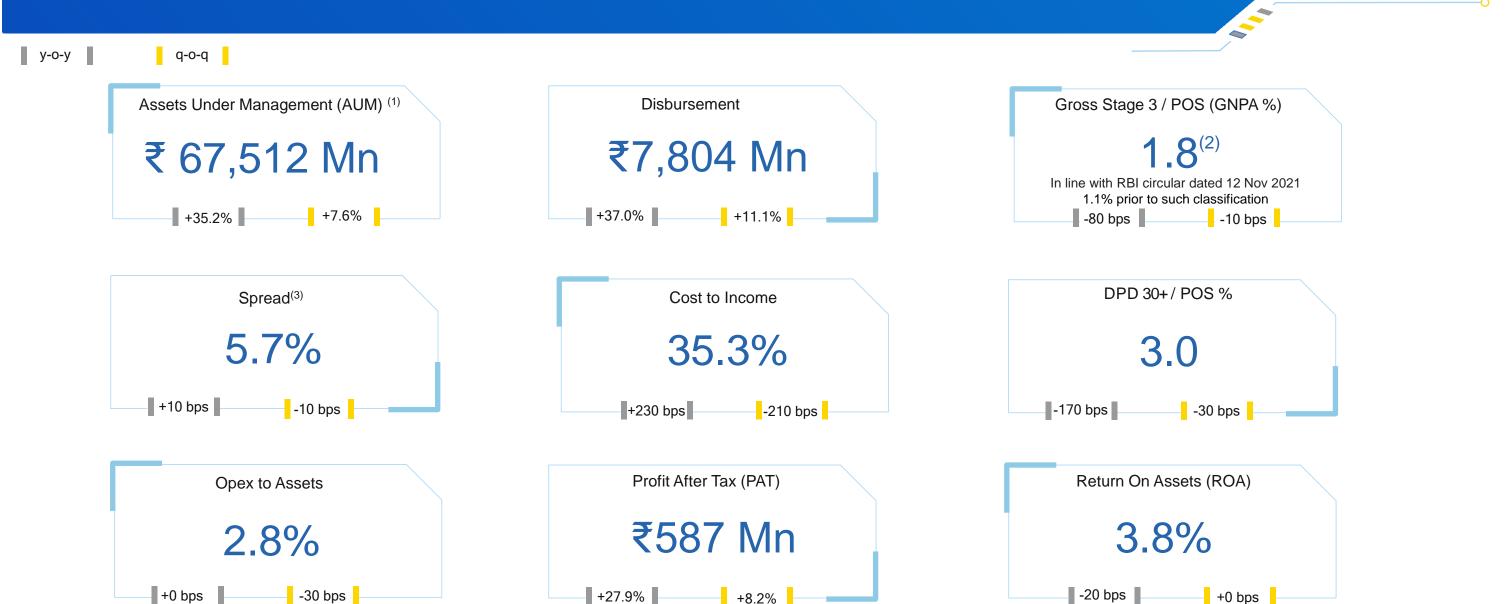
This Presentation has been prepared by the Company based on information and data which the Company considers reliable, but the Company makes no representation or warranty, express or implied, whatsoever, and no reliance shall be placed on, the truth, accuracy, completeness, fairness and reasonableness of the contents of this Presentation. This Presentation may not be all inclusive and may not contain all of the information that you may consider material. Any liability in respect of the contents of, or any omission from, this Presentation is expressly excluded.

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### Executive Summary



<sup>(1)</sup> Excluding the impact of PMAY CLSS Subsidy, AUM growth y-o-y is 36.4% and q-o-q is 8.8%

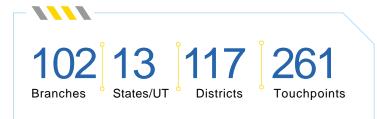
<sup>(2)</sup> Pursuant to the RBI circular dated 12 Nov 2021 - "Prudential norms on Income Recognition, Asset Classification and Provisioning (IRACP) pertaining to Advances - Clarifications", the Company has aligned its definition of default and taken steps to comply with the norms/changes for regulatory reporting, as applicable. Such alignment has resulted in classification of loans amounting to ₹390.28 millions as Gross Stage 3 (GNPA) as at Dec'22 in accordance with regulatory requirements. Gross Stage 3 prior to such classification for Dec'22 is 1.1%.

(3) As per IGAAP



### HomeFirst - Who We Are?

- Technology driven affordable housing finance company with pan India presence
- Home loans to first time home buyers with predominant focus on salaried individuals having income < ₹ 50k p.m
- 88% of book comprise of housing loans with average ticket size of ₹ 1.10Mn
- Strong liquidity pipeline with positive ALM and zero commercial papers
- Data science backed centralized underwriting with in-depth understanding of local property markets







70%
Salaried occupation mix of AUM (Q3FY23)



ESG Risk Rating by MorningStar Sustainalytics

'Amongst Leading Ratings in BFSI Sector'

16.2

Low Risk

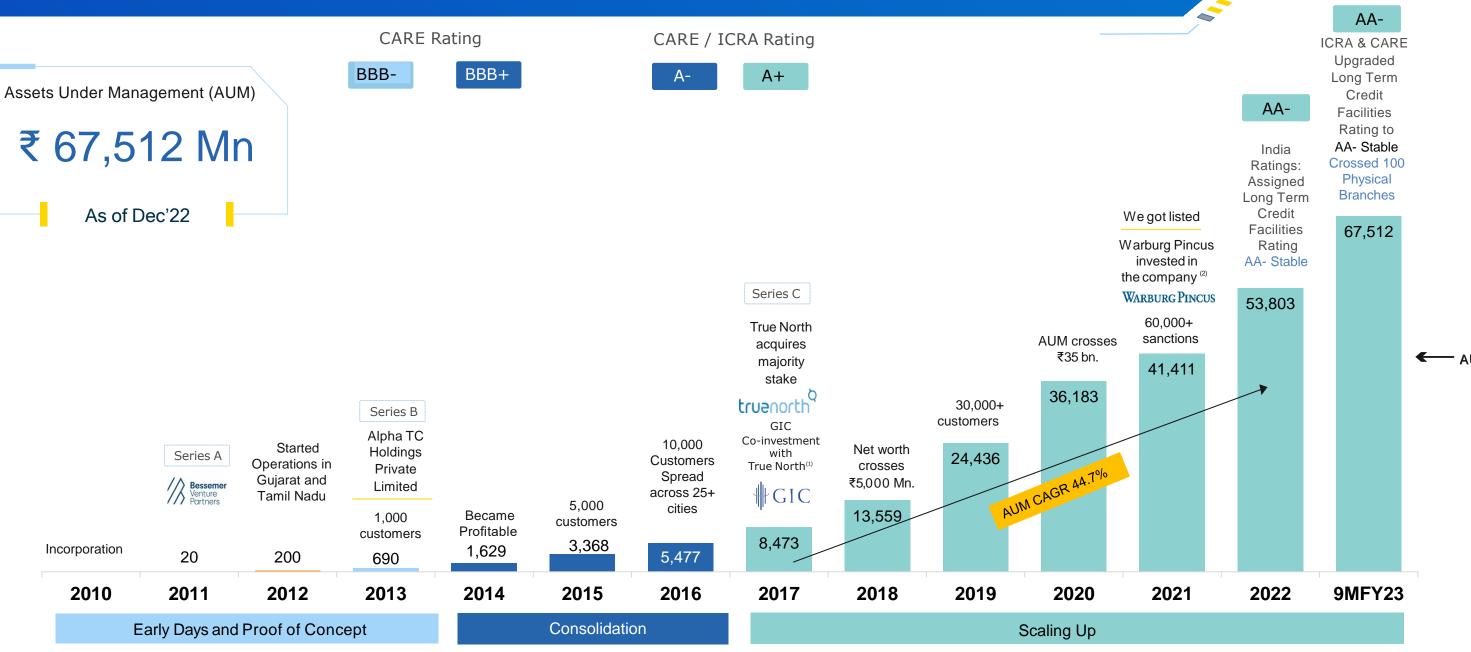
Strong Risk Management



**GPTW 3 years in a row** 



### —– Our **Journey**



Note: AUM in INR Millio

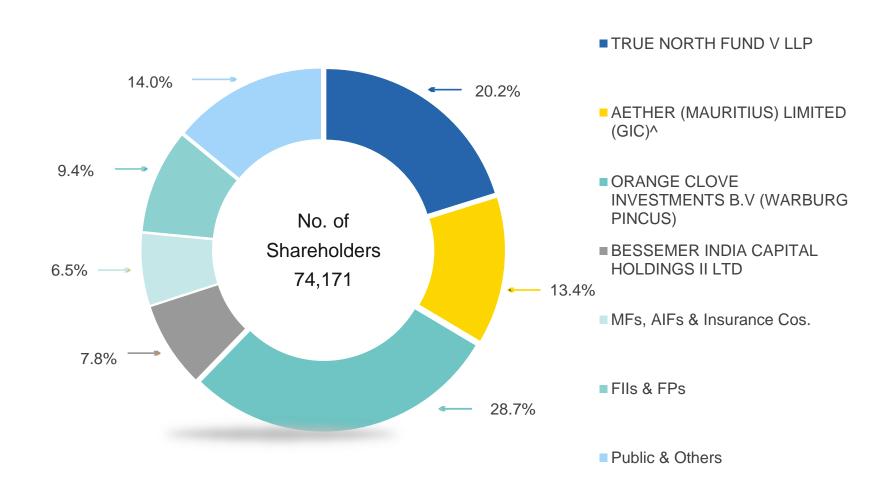


<sup>(1)</sup>Aether has co-invested with True North. Waverly owns 100% of Aether Class B Shares. Waverly is a wholly-owned indirect subsidiary of GIC (Ventures) Pte. Ltd

<sup>(2)</sup> Investment by Orange Clove Investments B.V (an affiliate of Warburg Pincus). Warburg Invested on 1st October 2020

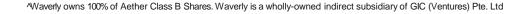
### Shareholding as on 20 Jan'23





PROMOTER & PROMOTER GROUP	% Holding
TRUE NORTH FUND V LLP	20.2
AETHER (MAURITIUS) LIMITED (GIC)^	13.4
KEY INVESTORS	% Holding
ORANGE CLOVE INVESTMENTS B.V (WARBURG PINCUS)	28.7
BESSEMER INDIA CAPITAL HOLDINGS II LTD	7.8
MFS & AIFS	% Holding*
SUNDARAM MF	1.4
INVESCO INDIA MF	1.1
ADITYA BIRLA SUNLIFE MF	0.8
MOTILAL OSWAL AIF	0.8
ICICI Prudential AMC (AIF)	0.5
FIIS & FPIS	% Holding*
GOLDMAN SACHS INDIA EQUITY	1.5
KUWAIT INVESTMENT AUTHORITY FUND F239	1.5
TAIYO GREATER INDIA FUND	0.9
CRESTWOOD CAPITAL MASTER FUND	0.8
MORGAN STANLEY INVESTMENT MANAGEMENT	0.6
AL MEHWAR COMMERCIAL INVESTMENTS	0.5
NOMURA INDIA STOCK MOTHER FUND	0.5

<sup>\*</sup> Holding through various schemes and funds including advisory mandates





### Distinguished Board of Directors



Chairman / Independent /
Non-Executive Director



Non-Executive Director

Independent/



**Anuj Srivastava** 

Independent /
Non-Executive Director



Sucharita Mukherjee

Independent /
Non-Executive Director



Nominee /
Non-Executive Director

- 11 --



Nominee /
Non-Executive Director



Nominee /
Non-Executive Director



Managing Director and CEO



### Experienced Management Team









Chief Business Officer



**Chief Marketing Officer** 



Head - Strategic Alliances



Chief Financial Officer



Chief Human Resource Officer



Business Head - Maharashtra



Business Head - South



Chief Risk Officer



# COVID Experience

#### **Formal Salaried**

#### **Customer 1**

Age:44 / Location: KR Puram (suburbs of Bangalore)



Teacher with several years of experience and monthly family income of ₹ 49,000

- Salary credit in bank was ₹ 19,348 with additional income through private tuitions in cash
- Husband is a maintenance officer earning ₹ 13,000 p.m
- Assessment based on total income (salary + tuition income) unlike traditional financiers who will consider only salary income
- Home Loan sanctioned: ₹ 1.5mn at Rol of 13% and EMI of ₹ 17,600
- Resilient. Has not missed a single payment through COVID and is regular with her payments.

Data for the period Q3FY23

### **Salaried**

70%

#### Informal Salaried

#### Customer 2

Age: 32 / Location: Sayan (suburbs of Surat)



Diamond polisher for 10+ years with monthly family income of ₹29,000

- Cash salary of ₹20,000 p.m. His wife earned a salary of ₹9,000 also in cash.
- Found it challenging to approach a bank for a housing loan due to cash income
- Workplace verification to confirm income sources along with discussions with owner / boss to assess expertise, craftsmanship and job stability
- Home Loan sanctioned: ₹0.8mn at Rol of 13.5% and EMI of ~ ₹9,700
- Resilient. Has not missed a single payment through COVID and was regular with his payments. In Nov'22 prepaid the entire loan (after 5years since origination) through own funds.

### **Self Employed**

30%

#### **Self Employed**

#### **Customer 3**

Age: 36 / Location: Avadi (suburbs of Chennai)



Owns an iron fabricating shop for 15 years with monthly income of ₹40,000

- Faced difficulty with lengthy documentation process at banks; taking time out of his workshop meant loss of a day's business
- Door step service and workplace verification to confirm scale of business, reference checks with neighboring shops and home verification
- Home Loan sanctioned: ₹0.93mn at Rol of 14.5% and EMI of ₹11,900 (loan sanction in 4 hours from submission of documents)
- He has been resilient through COVID wave1. However, he's been impacted by COVID wave 2 and lagging behind with 2 EMI overdue.



### Our Unique Value Proposition to Our Customers

#### Who are our customers

- Salaried and self-employed individuals
- 75%+ Customers with annual household income level less than
   ₹0.6 mn comprising 70% of AUM
- First time home buyers
- 29% customers are new to credit contributing to 22% of AUM

#### What do our customers need

- Home loan requirement primarily in the ₹0.5 -1.5 mn range (1)
- Access to formal housing finance
- Minimal disruption to daily work routine

#### What challenges do they face

- Inability to meet documentation requirements of traditional lenders
- Time consuming loan sanction process
- Dealing with middle men

### **NPS**

82

For Q3FY23

### **Our Value Proposition**

#### **Access**

- Understanding customer's needs via well educated & trained RMs
- Right-size the loan through a holistic evaluation of all formal/informal sources of income
- Alternative documents (Life insurance policies, property deeds etc.) used for evaluation

#### Speed

- 48 Hr Turn Around Time for Approval
- Centralised & consistent underwriting
- Mobility solutions for our customers, employees and sales channels for quick and efficient processes and service

#### **Transparency**

- Mandatory counselling sessions for customers on loan and insurance terms
- Digital access to loan documents for the customer
- No prepayment charges and easy prepayment options

#### Service

- Home visits coupled with paperless process to ensure minimal disruption to daily customer routine
- Dedicated Service Manager for every customer
- Customer app for easy access to loan statements, prepayments and raising service requests

Note: Data for the period Q3FY23 (1) ~61% loans with Average ticket size between INR 0.5-1.5mn as of Q3FY23

### Distribution Strategy



0 - 4 4-7 7 - 1

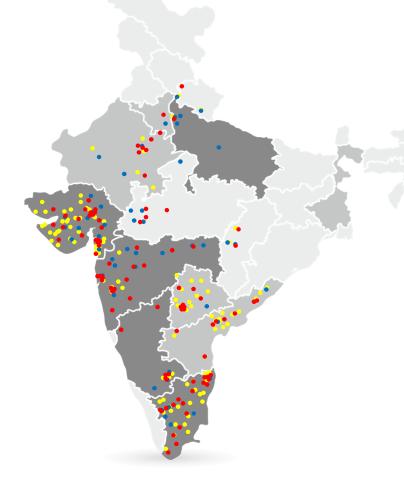
Contribution to India's GDP FY'22 (%)

- Existing branches 102
- New branch locations 54
- Digital branches 105

Pan India Distribution driven by strategic market selection & contiguous expansion

102 117 13 261
Branches Districts States/UT Touchpoints

Geographic Expansion



Business commenced in 1 new physical branch Increased presence in 5 new districts

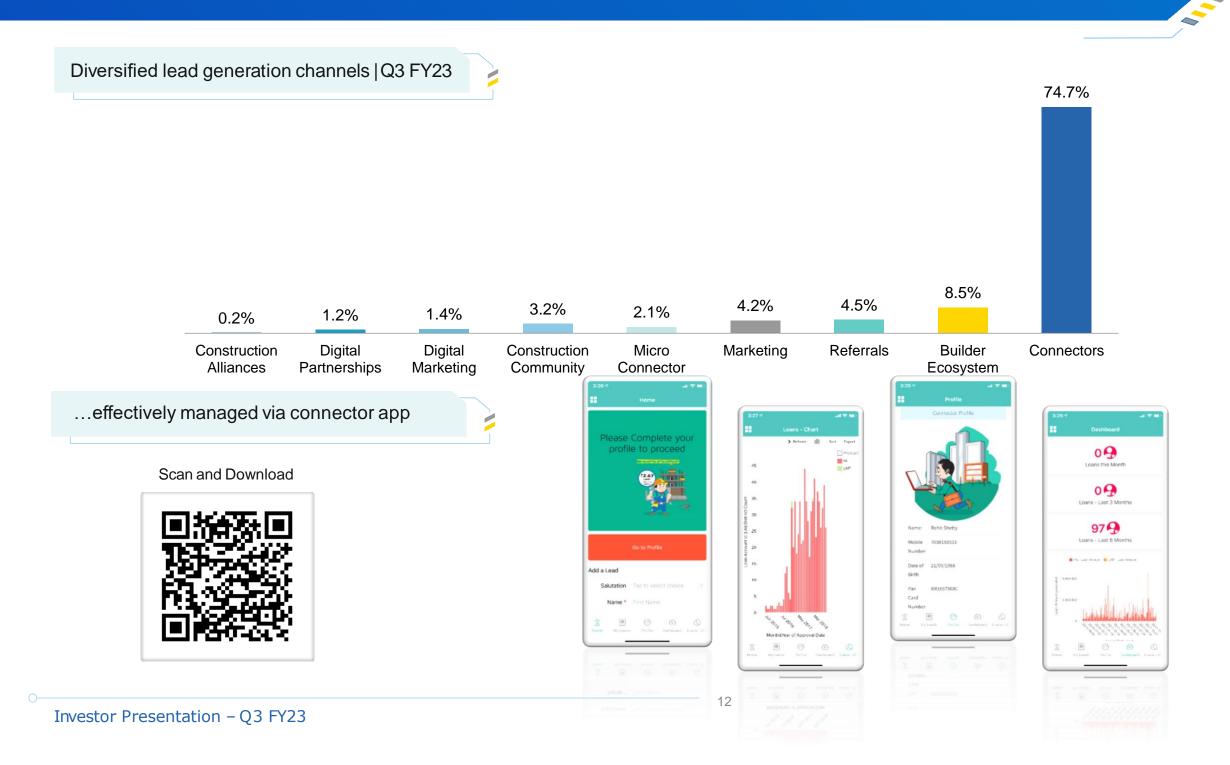
States/Territories	Numbe	er of	Percentag	Percentage of gross loan		in assets as on	
	Branches	Districts	Q3FY23	Q3FY22	FY22	FY21	
Gujarat	23	22	33.2%	37.0%	36.0%	38.2%	
Maharashtra	19	17	14.8%	16.7%	16.1%	19.2%	
Tamil Nadu	21	24	13.5%	12.0%	12.2%	11.1%	
Telangana	8	12	8.6%	6.8%	7.5%	5.5%	
Andhra Pradesh	8	9	4.2%	2.9%	3.2%	1.9%	
Karnataka	6	6	7.5%	8.3%	8.1%	9.1%	
Rajasthan	7	6	5.8%	5.7%	5.7%	5.5%	
Madhya Pradesh	5	7	5.1%	4.7%	4.9%	4.4%	
Uttar Pradesh & Uttarakhand	2	8	4.7%	3.6%	3.9%	2.9%	
Chhattisgarh	2	4	1.8%	1.4%	1.5%	1.2%	
Haryana & NCR	1	2	0.8%	0.9%	0.9%	1.0%	
Total	102	117	100.0%	100.0%	100.0%	100.0%	

States/UT include states/UT from where we source loans irrespective of physical presence of a branch in those states/UT

Disclaimer :Map not to scale. All data, information and maps are provided "as is" without warranty or any representation of accuracy, timeliness or completeness



### Omni Channel Lead Generation Strategy



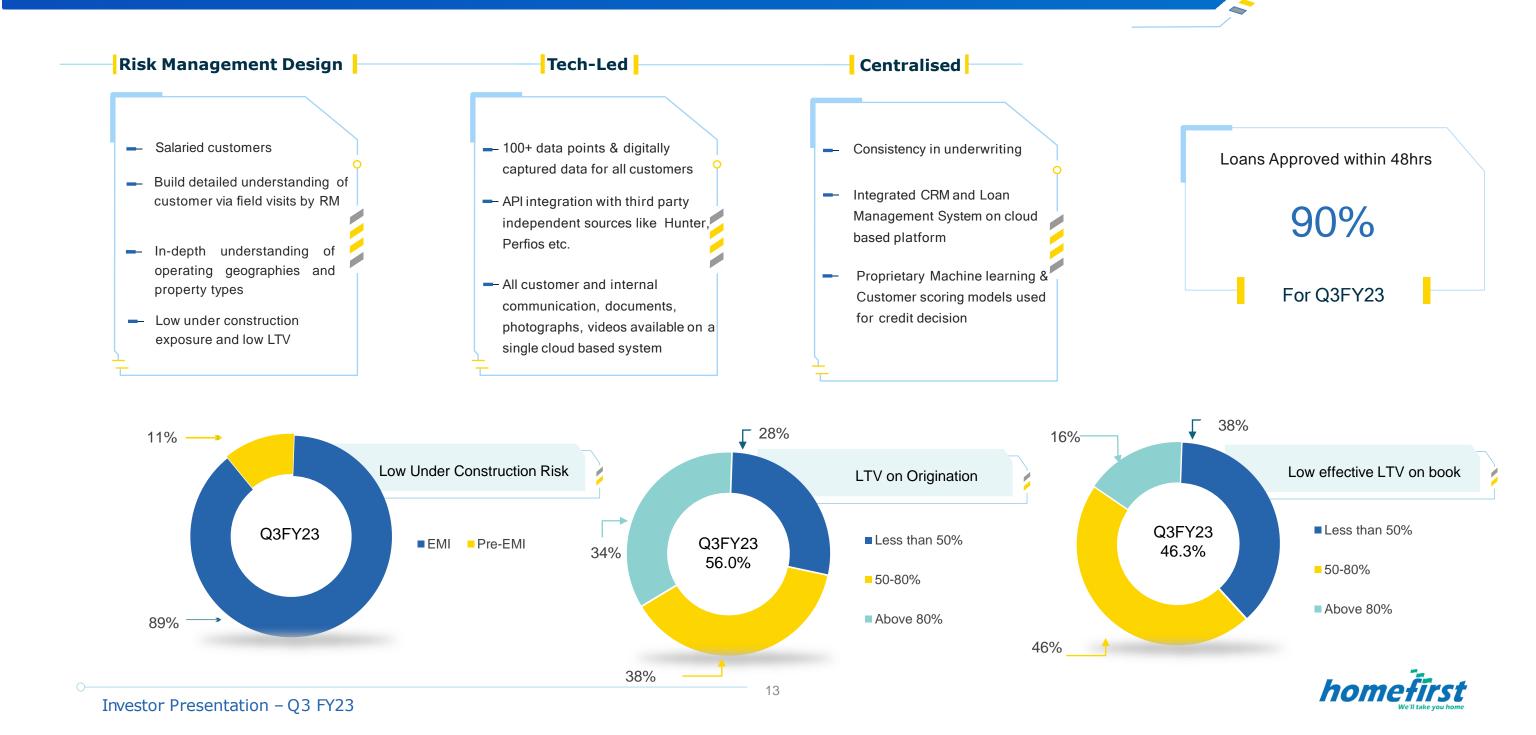
Diversified channels for generating leads such as connectors, builder ecosystem, digital, etc.

100% in-house conversion by HomeFirst RMs.

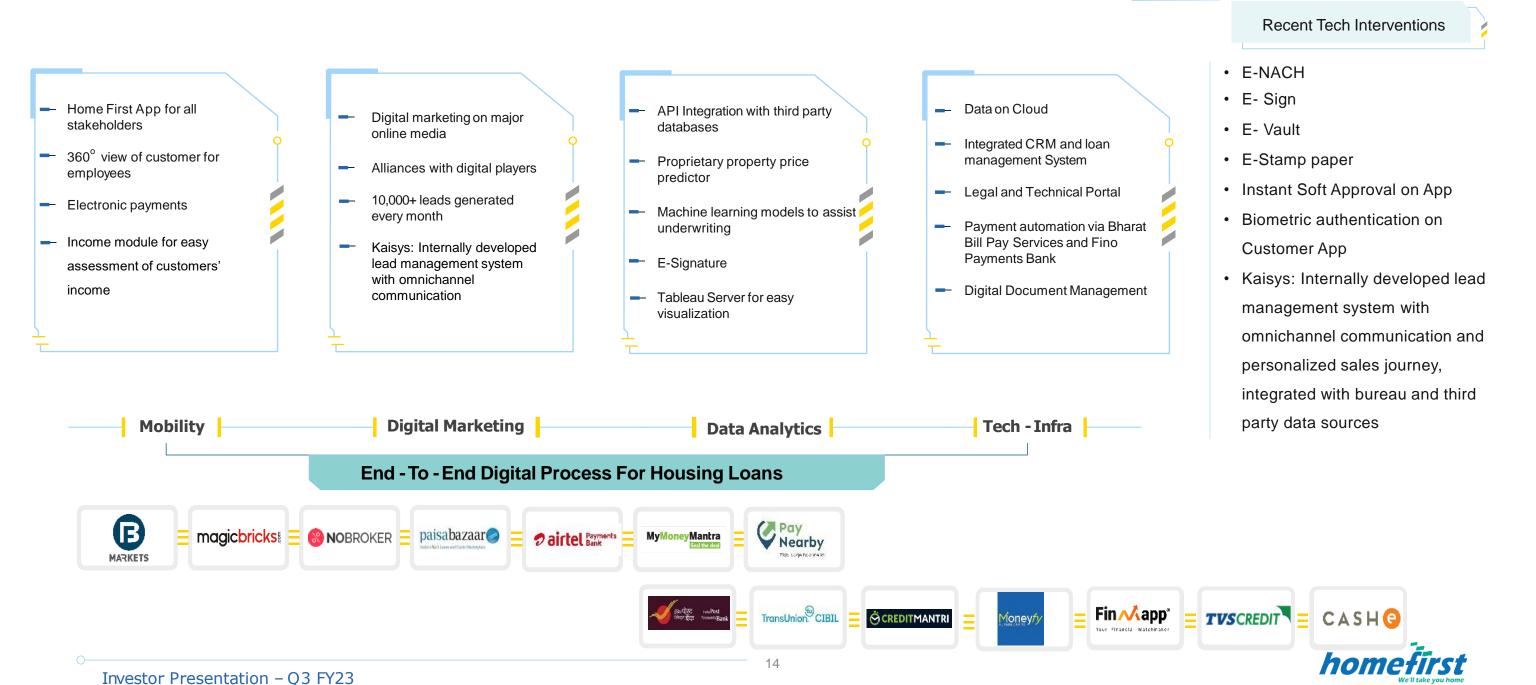
95.9% connectors registered on the Connector App



### Data Science Backed Centralised Underwriting



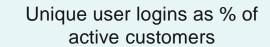
### ——— Scalable Operating Model built on Holistic Technology Usage

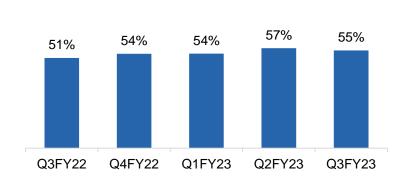


### Digital Adoption



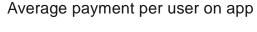
% Customers registered on App







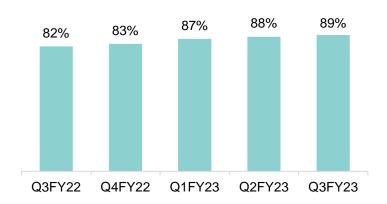
As of 20 Jan'23



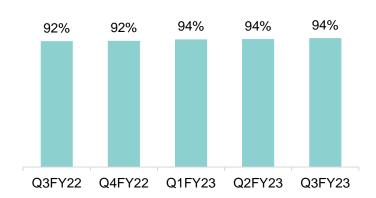
₹32,653

For Q3FY23

% of Service Requests raised on App



% Non-cash collections



Avg time spent by user on the app per session

1m 58 sec

For Q3FY23

No of Payments via Customer App

16,531

For Q3FY23



Source: HomeFirst App Database

Note: Service requests raised are a count of unique requests made by the customers on the app.



## **ESG** at HomeFirst

Putting sustainability at core of operations

### Commitment to **ESG**

### **ESG Framework**



An ESG Execution Team with management team participation has been created to ensure implementation of the ESG Policy

12 areas have been identified for immediate focus.
Parameters for measurement and metrics for various **ESG** focus areas are being developed



### Digital Processes from start to finish to reduce Carbon Footprint

### **Green Operations**

### Operational Eco-efficiency & Climate Resilience

HomeFirst has a deeply ingrained Ideology of all processes being **paperless** across the product cycle.

### Implemented Electronic processes even for traditional activities such as

- Capturing KYC documents
- Agreements signed digitally (47% of total in Q3FY23)
- E-Stamping (57% of total in Q3FY23)
- E-NACH mandates (63% of total in Q3FY23)

This results in saving of paper, time and energy.

### Mobile apps

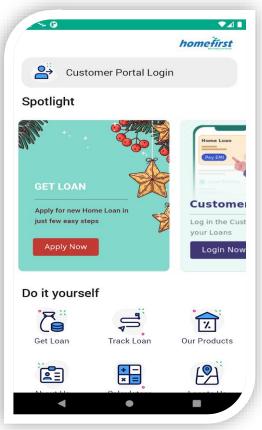
- Provided to customers, employees and connectors.
- This has helped cut down on branch visits, thereby saving time, fuel as well as energy.

### Other initiatives helped reduce use of electricity

- Cloud based loan management system and CRM.
- Open office structure in Head Office & Branches.

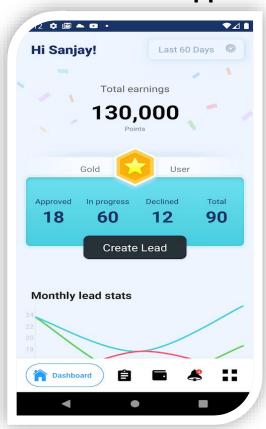
More information on our tech stack from slides 13 to 15.

### **Customer App**



Google rating of Homefirst Customer App

### **Connector App**

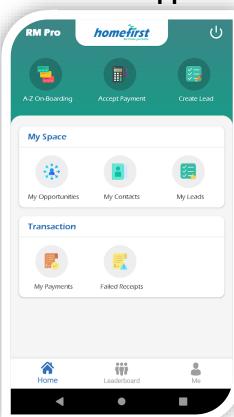


Google rating of Homefirst Connect App

4.6 \*\*\*\*

As of 20 Jan'23

### **RM Pro App**



Google rating of Homefirst RM Pro App

4.7

As of 20 Jan'23



### Progress on Social Development

#### Responsibility towards community

**Project "Sashakt"**, an initiative by HomeFirst to bring an all-around improvement in the social, health and economic status of migrant factory workers living in Narol (Ahmedabad).

500 new families were added under this project in this quarter, taking the **total to 1,500+ Beneficiary families** now.

We started our **Sashakt Skilling centre** for our beneficiaries with **250 enrollments** spread across four occupations 1) Beautician 2) Tailoring 3) Data Entry 4) GST/Tally

Inaugrated **HomeFirst Sashakt Science Labs** at 4 schools and provided practical knowledge sharing sessions to 4,000+ students across Narol Area.

"Mahila Shram Shakti Kendra", an initiative by HomeFirst in Ahmedabad & Surat to empower the women migrant workers facing extreme vulnerabilities.

We conducted various awareness sessions at nakas and colonies to help migrant workers with linkage to different social security and BoCW schemes. In Q3FY23 we linked 292 workers with e-nirman card.

#### Responsibility towards employees



## Certified as "Great Place To Work" by GPTW Institute for 3 successive years

### **Employee Training and Development**

Formal talent pipeline development strategy.

During the period Q3FY23, **3546 manhours** of training was provided to employees though various courses

#### **Employment & Labour Practices**

Adopted policies for creating a safe and conducive as well as inclusive work environment for its employees:

- HR Policy
- Equal Opportunity Policy
- Parental Leave Policy

This is reflected in the diverse employee base consisting of

- 25% women overall
- 51% women at head office
- ~22% women in senior management

#### **Employee Ownership**

As of 31 Dec'22, **256 employees** are covered under ESOP programs – comprising of **26.2%** of employee base

### Human Rights, Health & Safety

**Employee Development and Wellbeing:** We have conducted programs for Financial, Emotional and Physical wellness (16 sessions for Q3FY23) for our employees.









### Progress on Social Development



### Responsibility towards customers

#### **Customer Satisfaction**

- Customer focus: Playing a key role in Financial inclusion by facilitating affordable home loans and empowering women borrowers.
- EWS and LIG customers account for ~70% of AUM.
- Feature rich mobile apps to provide seamless service and to track NPS score as a feedback mechanism. Our NPS score for Q3FY23 is 82.
- Prepayment facility provided on the Customer App to "nudge" customers towards prudent finance management.
- 91% of active customers are registered on HomeFirst Customer Portal App. Android Rating is 4.1 (20 Jan'23).
- Helped 33,143 customers to claim PMAY subsidy. Received Rs 829.5 Crs till 31<sup>st</sup> Dec'22 as PMAY subsidy which was credited to customers account. This has helped reduce ~26% of Loan Amount for those customers.
- Grievance Redressal Policy is in place to receive and respond to customer complaints. Link: https://homefirstindia.com/policy/complaints-grievances/

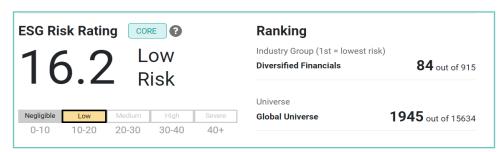
#### **ESG** Initiatives conducted during the year

#### Sustainable Finance

- Funds raised from IFC to finance affordable housing and green housing. HomeFirst raised Rs 280 crores from International Finance Corp (IFC) through up to 7-year debt. Link
- Funds approved from DFC to support women borrowers for financing affordable housing. U.S. International Development Finance Corporation (DFC) Board of Directors approved a \$75 million loan to HomeFirst to support affordable housing mortgage loans to women low-income borrowers. Link

#### ESG Risk Rating - Amongst best in the BFSI Industry in India

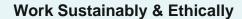
MorningStar Sustainalytics rated HomeFirst an ESG Risk Rating of 16.2 with Low Risk and Strong rating for ESG Risk
 Management. Link



- The company published first ever **Sustainability Report** for the year FY21-22 as part of its **Integrated Annual Report**. Link: https://homefirstindia.com/files/Sustainability%20Report\_HomeFirst\_FY22.pdf.
- The Company received a Certificate of Merit in PMAY Empowering India Awards 2022
- Enhanced training measures by implementing training sessions for Prevention of Sexual Harassment (POSH) and Human Safety



### Strong Governance Structure



#### Sustainable Finance

We promote Financial Inclusion.

We have customers belonging to EWS and LIG categories which account for more than 70% of our book size.

Overall, 90% loans have woman as borrower

- Primary applicant in 16% of AUM
- -
- Atleast 1 woman co-borrower in 74% of AUM

### Code of Conduct and Business Ethics

- Company has Code of Conduct for its employees which has operational guidelines. <u>Link</u>
- We have a code of conduct for our connectors Link
- Continuous training and communication on Whistle Blower and POSH (Prevention of Sexual Harassment)

#### Governance at core

### Corporate Governance

- Core competencies of Independent Directors directly relevant to company's operations.
- Diverse Board, Senior management and employee base.

The Company has also adopted the following policies to ensure ethical, transparent and accountable conduct:

- Customer Grievance Policy (Link)
- Code of Conduct for the Board of Directors and Senior Management Personnel (Link)
- Fair Practice Code (Link)
- Code of Practices and Procedures for Fair Disclosure of Unpublished Price Sensitive Information (Link)
- Policy on Prevention of Sexual harassment (Link)
- Vigil Mechanism and Whistle blower (Link)
- Know Your Customer (KYC) and Anti Money Laundering Measures Policy (Link)
- Internal Guidelines on Corporate Governance (Link)

## Separate Chairman & Managing Director position

Experienced Board & Management with diversified expertise across Technology, Financial Inclusion & Risk Management

7 of 8

Directors are non-executive

4 of 8
Independent Directors

2 of 8
Woman Directors



### Strong Governance Practice

### **Top-tier Corporate Governance**

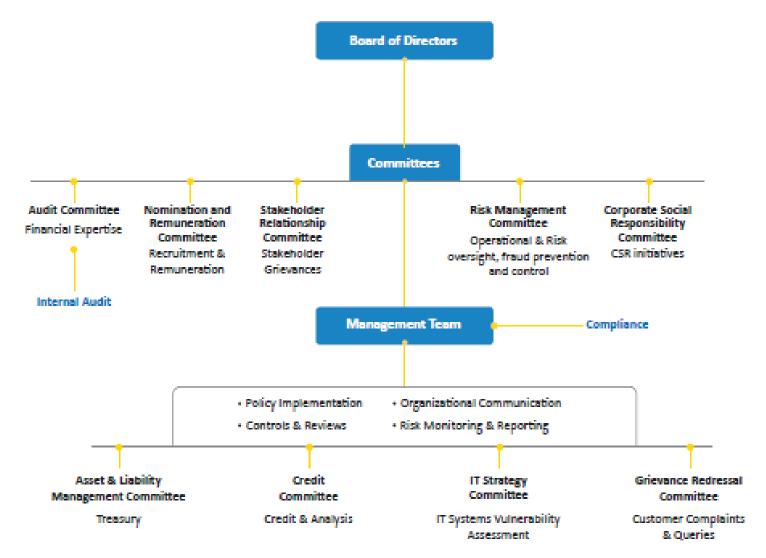
- High Independent Directors representation in all Board Committees
- Highly experience Board & Management Team on Risk Management committee.
- Company's risk management framework is driven by its Board and its subcommittees including the Audit Committee, the Asset Liability Management Committee and the Risk Management Committee.
- "Risk Management Committee" meetings on matters including Operational, Risk oversight, fraud prevention and control.

### Clean Track Record

- NO Defaults.
- NO Auditor qualification.
- NO Re-statements of financials.
- NO Allegations of financial imprudence.
- Implemented 3 ESOP plans.

#### Corporate Governance Structure

Strong 5-tier corporate governance framework in place for effective risk management







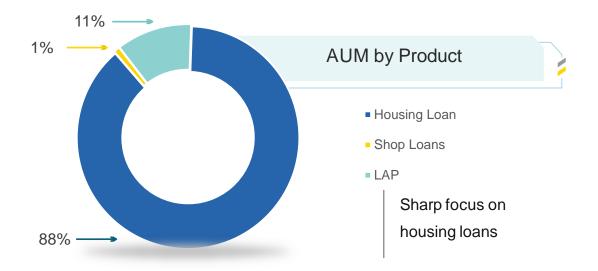
**Business** Updates

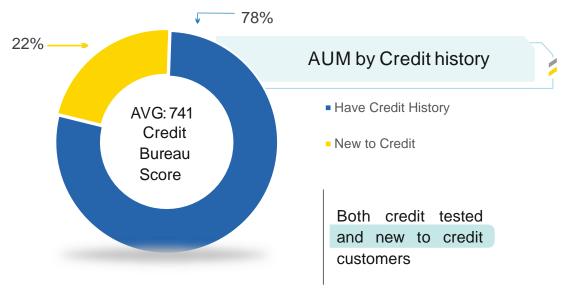
### ——— Healthy Growth in Loan Book and Disbursements



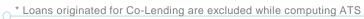


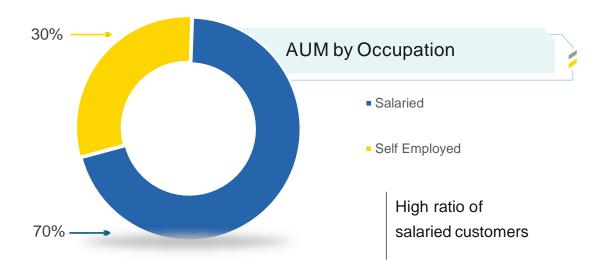
### Consistent Portfolio Metrics | Dec'22

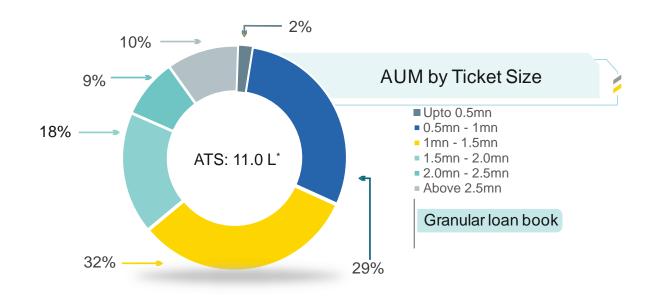














### Competitive Spreads





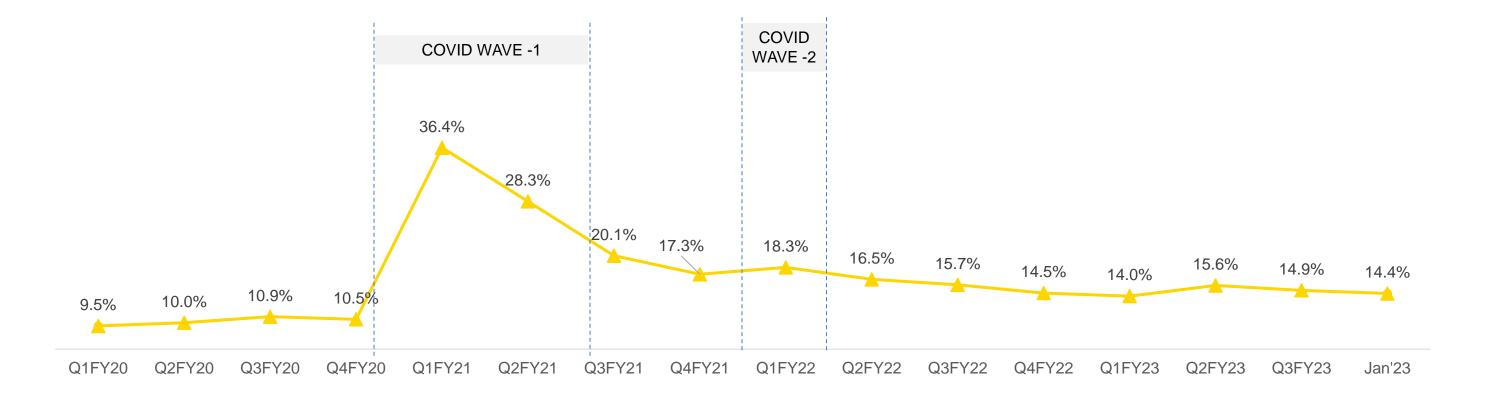
### ——— Healthy Leading Indicators



Bounce rate: On the day of EMI presentation



Bounce rates normalising





### Healthy Leading Indicators

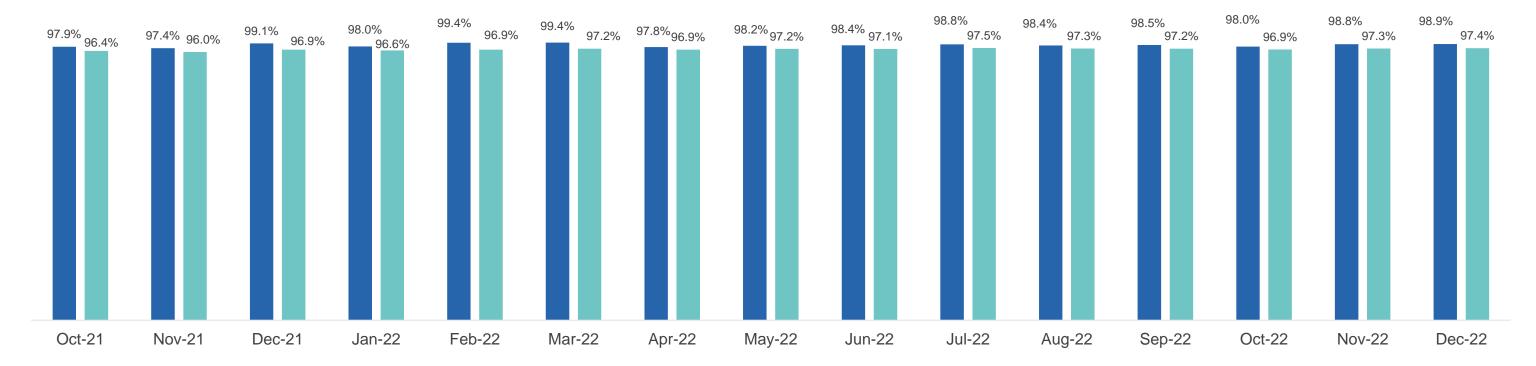


### Collection Efficiency

Collection Efficiency (1)

Unique Customers (2)

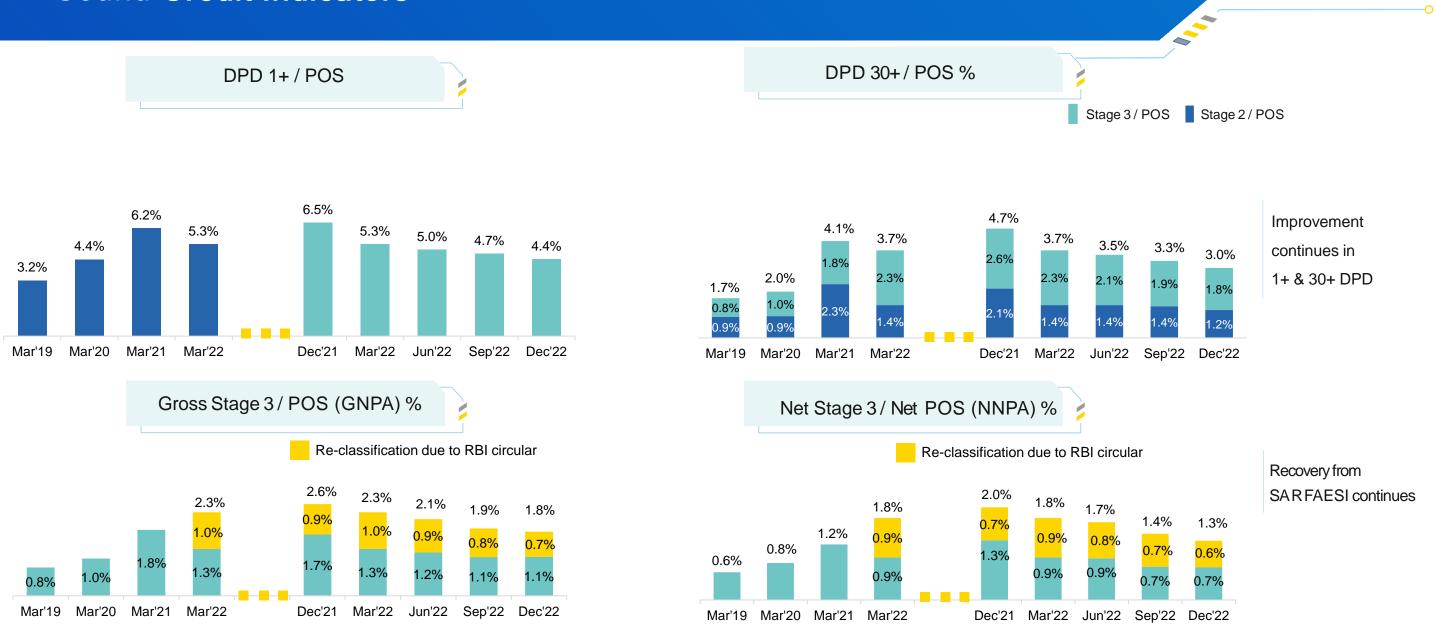
Collection efficiency trending back to normal levels



Note: (1) Collection Efficiency =Total #of EMIs received in the month (including arrears of previous months) / Total #of loan accounts whose EMIs are due in the month (2) Unique customers =#of customers who made at least one payment in the month / Total #of Customers whose EMIs' are due in the month



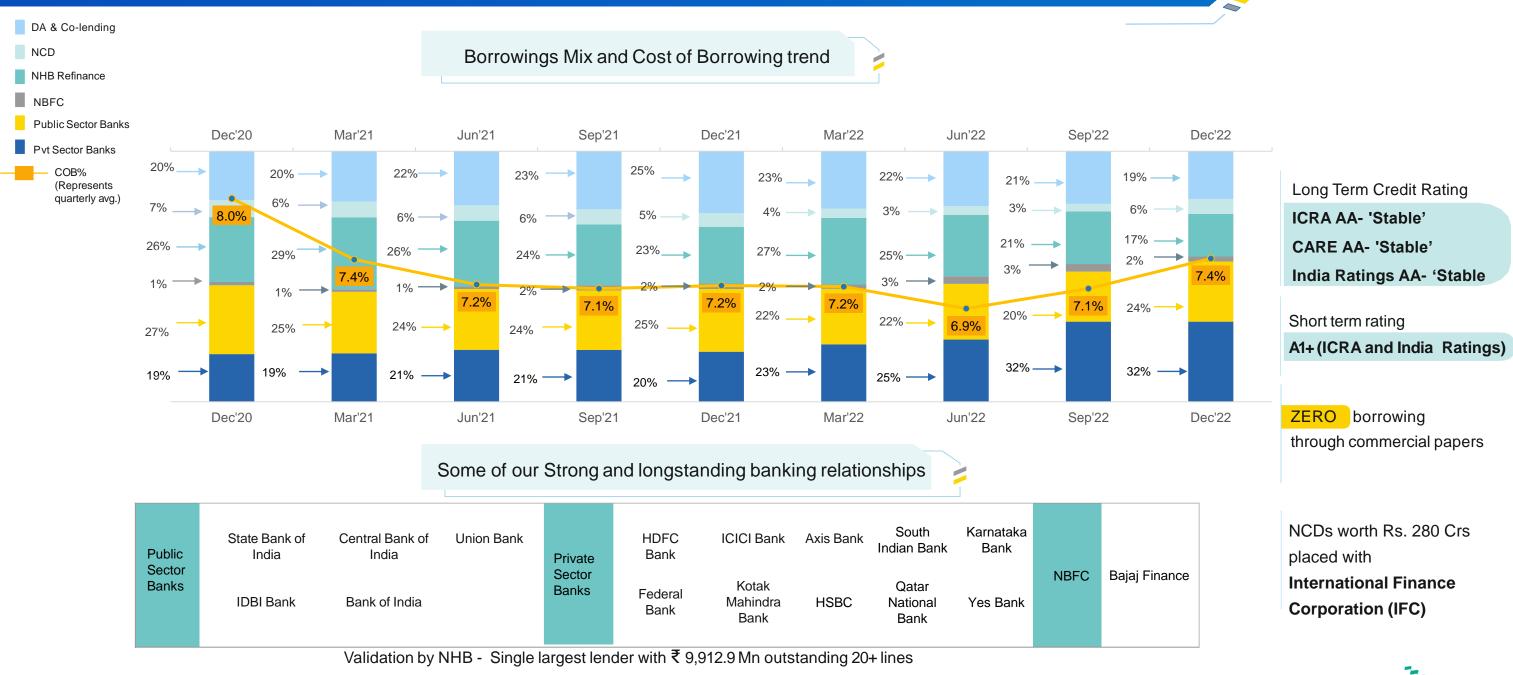
### Sound Credit Indicators



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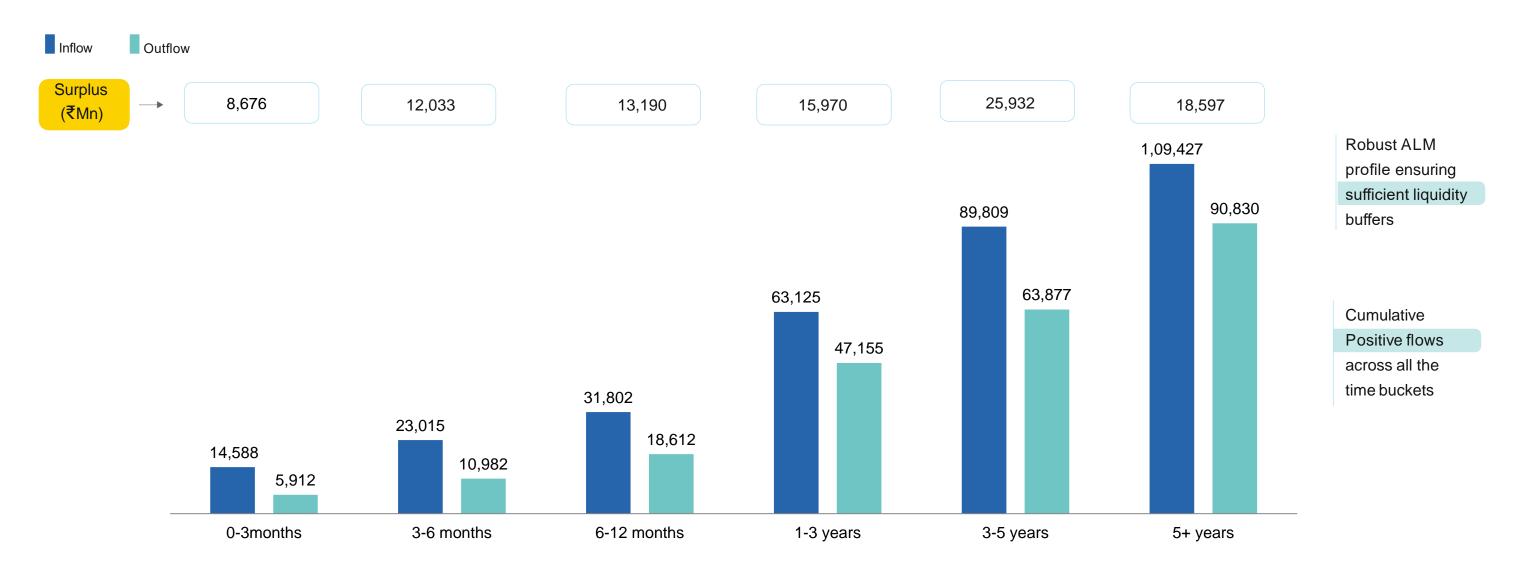


### Diversified funding profile at competitive Cost of Borrowing





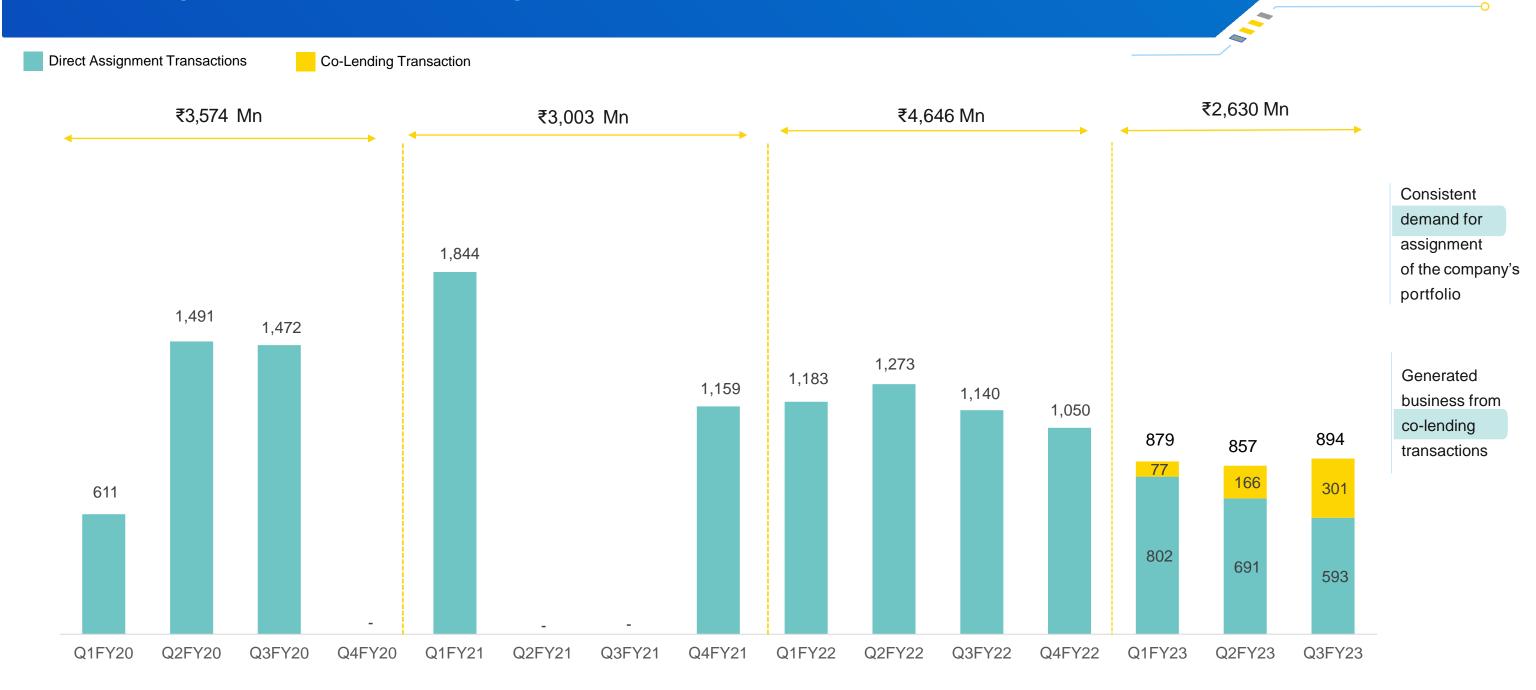
### ALM Position as of Dec'22 - Cumulative



Classification of assets and liabilities under different maturity buckets is based on the same estimates and assumptions as used by the Company for compiling the detailed ALM return submitted to NHB.

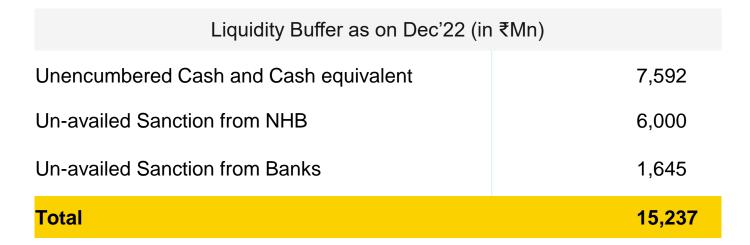


### —— Assignment and Co-lending Transactions





### Strong Liquidity Position



Particulars (in ₹Mn)	Q4FY23	Q1FY24	Q2FY24	Q3FY24
Opening Liquidity	15,237	16,732	16,727	17,165
Add: Principal Collections & Surplus Operations	4,210	4,252	4,053	3,985
Less: Debt Repayments	2,715	4,257	3,615	3,513
Closing Liquidity	16,732	16,727	17,165	17,637

₹ 26,122 million

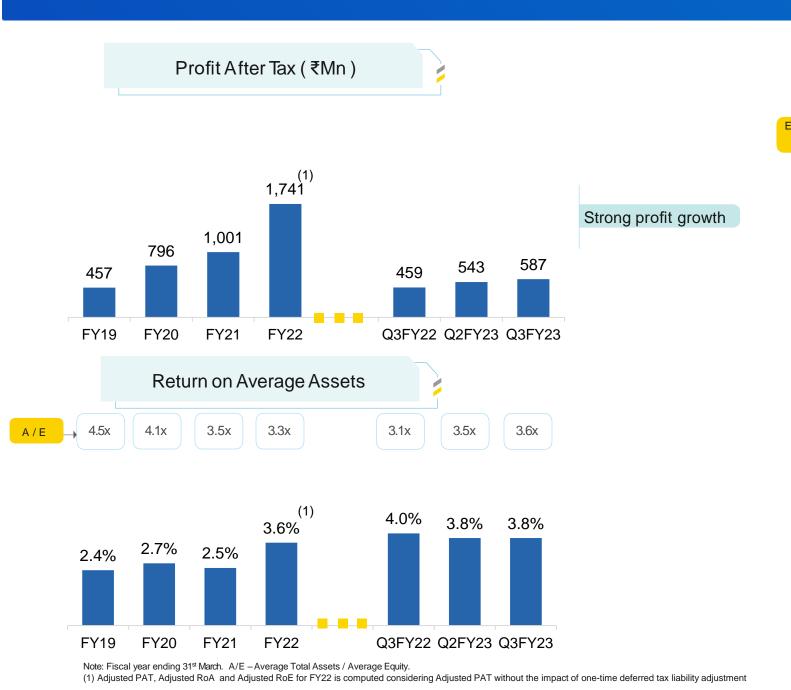
Liquidity raised during 9M FY23

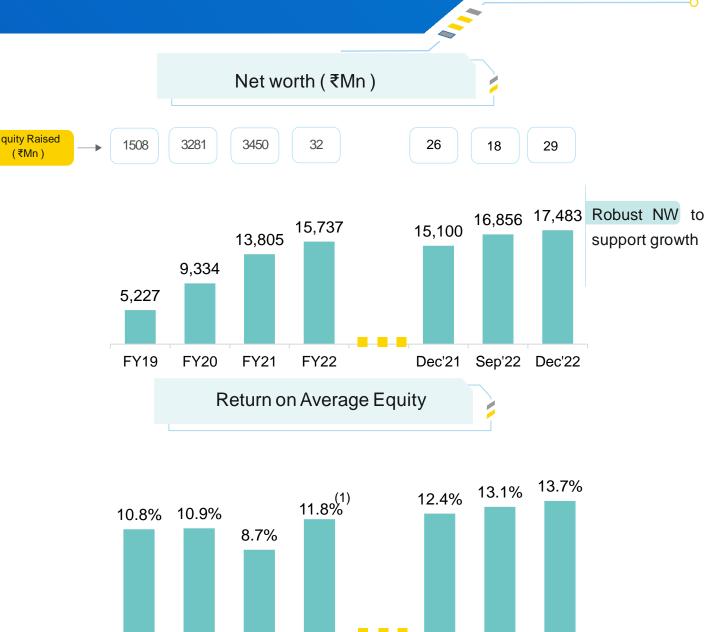




Financial Updates

### Financial Highlights





FY21

FY20

FY19

FY22



Q3FY22 Q2FY23 Q3FY23

### ECL Provisions Summary

Particulars (in ₹Mn)	Stage 1	Stage 2	Stage 3	Loan Commitment	Total
For period ended Dec'22					
Loans – Principal Outstanding	54,803.7	669.4	1,007.9		56,481.0
ECL Provision	156.7	76.3	293.1	13.8	539.9
Net Loans – Principal Outstanding	54,647.0	593.1	714.8		55,941.1
ECL Provision %	0.3%	11.4%	29.1%		1.0%
For period ended Sep'22					
Loans – Principal Outstanding	50,259.4	690.4	1,001.1		51,950.9
ECL Provision	153.9	78.1	264.5	12.1	508.5
Net Loans – Principal Outstanding	50,105.5	612.3	736.6		51,442.4
ECL Provision %	0.3%	11.3%	26.4%		1.0%
For period ended Dec'21					
Loans – Principal Outstanding	38,110.1	870.3	1,023.6		40,004.0
ECL Provision	132.0	100.1	232.0	8.9	473.1
Net Loans – Principal Outstanding	37,978.1	770.2	791.6		39,530.9
ECL Provision %	0.3%	11.5%	22.7%		1.2%

Pursuant to the RBI circular dated 12 Nov 2021 - "Prudential norms on Income Recognition, Asset Classification and Provisioning (IRACP) pertaining to Advances - Clarifications", the Company has aligned its definition of default and taken steps to comply with the norms/ changes for regulatory reporting, as applicable. Such alignment has resulted in classification of loans amounting to ₹390.28 millions as non-performing assets (Stage 3) as at 31 Dec 2022 in accordance with regulatory requirements.

### **Total Provision Coverage Ratio**

Dec'22	53.6%	(87.4% Pre-RBI circular)
Sep'22	50.8%	(91.0% Pre-RBI circular)
Dec'21	46.2%	(69.1% Pre-RBI circular)





Annexures

### Quarterly and Annual Profit and Loss Statement

Particulars (in ₹Mn)	Q3FY23	Q2FY23	Q3FY22	QoQ	YoY
Interest Income on term loans	1,800.7	1,637.2	1,214.5	10.0%	48.3%
Net gain on DA	76.0	93.3	175.8		
Income other than interest income on term loans <sup>(1)</sup>	178.7	163.6	126.7		
Total Income	2,055.4	1,894.1	1,517.0	8.5%	35.5%
Interest expense	793.0	709.0	544.5		
Net Interest Income	1,007.7	928.2	670.0	8.6%	50.4%
Net Total Income	1,262.4	1,185.1	972.5	6.5%	29.8%
Operating Expenses <sup>(2)</sup>	445.1	443.7	321.3		
PPOP	817.3	741.4	651.2	10.2%	25.5%
Credit Cost	59.9	49.7	59.7		
Profit before tax	757.4	691.7	591.5	9.5%	28.1%
Tax expense	170.0	149.0	132.1		
One-time tax adjustment					
Profit after tax	587.4	542.7	459.4		
Adjusted PAT <sup>(3)</sup>	587.4	542.7	459.4	8.2%	27.9%
Basic EPS	6.7	6.2	5.2		
Diluted EPS	6.5	6.0	5.1		

FY21	YoY
4,061.3	17.5%
439.3	
390.9	
4,891.5	21.8%
2,165.8	-0.8%
1,895.5	38.3%
2,725.7	39.7%
1,063.8	
1,661.9	51.2%
321.5	
1,340.4	68.8%
339.0	
-	
1001.4	
1001.4	73.8%
12.4	
12.2	
	4,061.3 439.3 390.9 4,891.5 2,165.8 1,895.5 2,725.7 1,063.8 1,661.9 321.5 1,340.4 339.0 - 1001.4 1001.4 12.4



<sup>(1)</sup> Income other than interest income on term loans includes interest on bank deposits, other interest income, fees and commission income, other operating income and other income

<sup>(2)</sup> Operating Expenses is the sum of Employee Benefits Expenses, Depreciation and Amortization, Interest on lease liability, Bank charges and other Expenses for the relevant year or period as per the financial statements.

<sup>(3)</sup> YoY growth in PAT computed considering Adjusted PAT for FY22 without the impact of one-time deferred tax liability adjustment

### RoE Tree

Particulars	Q3 FY23	Q2 FY23	Q3 FY22	FY22	FY21
Interest Income on term loans / Average total assets	11.5%	11.4%	10.5%	9.9%	10.2%
Net Gain on DA / Average total Assets	0.5%	0.7%	1.5%	1.4%	1.1%
Income other than interest income on term loans/ Average total assets	1.1%	1.1%	1.1%	1.1%	1.0%
Total Income / Average total assets	13.1%	13.2%	13.1%	12.4%	12.2%
Interest on borrowings and debt securities / Average total assets	5.1%	5.0%	4.7%	4.5%	5.4%
Net Interest Margin	6.4%	6.5%	5.8%	5.4%	4.7%
Net Total Income / Average total assets	8.0%	8.3%	8.4%	7.9%	6.8%
Operating Expenses / Average total assets	2.8%	3.1%	2.8%	2.7%	2.7%
PPOP/ Average total assets	5.2%	5.2%	5.6%	5.2%	4.2%
Credit Cost / Average total assets	0.4%	0.3%	0.5%	0.5%	0.8%
Profit before tax / Average total assets	4.8%	4.8%	5.1%	4.7%	3.4%
Tax expense / Average total assets	1.0%	1.0%	1.1%	1.1%	0.8%
One-time tax adjustment/ Average total assets				(0.2%)	-
Profit after tax on average total assets	3.8%	3.8%	4.0%	3.9%	2.5%
Adjusted PAT on average total assets (ROA) <sup>(1)</sup>	3.8%	3.8%	4.0%	3.6%	2.5%
Leverage (Average total assets / average Equity or average Net worth)	3.6	3.5	3.1	3.3	3.5
Profit after tax on average equity or average Net worth (ROE) (1)	13.7%	13.1%	12.4%	11.8%	8.7%
Average interest earning assets as % of average total assets	86.7%	87.0%	83.0%	80.2%	80.3%
Average interest bearing liabilities as % of average total assets	70.8%	69.3%	65.8%	67.7%	69.4%

Interest Earning Assets represents Loans – Principal outstanding (Gross) for the relevant year or period. Interest bearing liabilities represents borrowings (including debt securities) for the relevant year or period.

(1) Adjusted RoA and Adjusted RoE for FY22 is computed considering Adjusted PAT FY22 without the impact of one-time deferred tax liability adjustment



### Key Financial Ratios

Particulars	Q3FY23	Q2FY23	Q3FY22	FY22	FY21
Profit after tax on average total assets (ROA)	3.8%	3.8%	4.0%	3.6% <sup>(1)</sup>	2.5%
Leverage (Average total assets / average Equity or average Net worth)	3.6	3.5	3.1	3.3	3.5
Profit after tax on average equity or average Net worth (ROE)	13.7%	13.1%	12.4%	11.8% <sup>(1)</sup>	8.7%
Cost to Income Ratio (Operating Expenses / Net Total Income)	35.3%	37.4%	33.0%	34.0%	39.0%
Operating Expenses / Average total assets	2.8%	3.1%	2.8%	2.7%	2.7%
Debt to equity ratio	2.7	2.5	2.0	2.2	2.2
CRAR (%)	49.6%	50.7%	59.0%	58.6%	56.2%
CRAR - Tier I Capital	49.1%	50.2%	57.8%	58.0%	55.2%
CRAR - Tier II Capital	0.5%	0.5%	1.2%	0.6%	1.0%
Book Value Per Share	199.0	192.1	172.4	179.6	158.0



<sup>(1)</sup> Adjusted RoA and Adjusted RoE for FY22 is computed considering Adjusted PAT without the impact of one-time deferred tax liability adjustment

### Balance Sheet

Particulars (in ₹Mn)	Q3FY23	FY22	FY21
ASSETS			
Cash & cash equivalents and Other bank balance	3,675.6	6,678.5	6,798.7
Loans	55,954.9	43,048.7	33,265.0
Investments	4,338.4	-	3,750.1
Other financial assets	1,158.2	1,150.0	1,011.7
Property, plant and Equipment*	223.1	200.0	164.0
Non-financial assets other than PPE	126.8	91.5	112.1
TOTAL ASSETS	65,477.0	51,168.7	45,101.6
LIABILITIES & EQUITY			
Payables	95.0	62.0	48.5
Debt Securities	3,467.8	1,687.8	2,395.9
Borrowings	43,546.1	32,979.9	28,141.0
Other financial liabilities	738.3	569.1	534.8
Provisions	72.3	45.4	32.4
Deferred Tax Liabilities (Net)	0.0	17.4	79.6
Other non-financial liabilities	74.2	70.2	64.0
Equity	17,483.3	15,736.9	13,805.4
TOTAL LIABILITIES & EQUITY	65,477.0	51,168.7	45,101.6

<sup>\*</sup> Including right to use assets.



### Experienced and Diverse Board



#### Mr. Deepak Satwalekar

#### Chairman/ Independent/ Non-Executive Director

Mr. Deepak Satwalekar was associated with HDFC Limited as a Director and HDFC Standard Life Insurance Company Limited as the MD & CEO. Currently he is associated with Asian Paints Limited and Wipro Limited as an Independent Director. He has also been recognized as a distinguished alumnus by the Indian Institute of Technology, Bombay. He holds a bachelor's degree in mechanical engineering from Indian Institute of Technology, Bombay and a master's degree in business administration from the American University. Appointed as an Independent Director w.e.f. October 23, 2019

#### Ms. Sucharita Mukherjee

#### Independent/ Non-Executive Director

Ms. Sucharita Mukherjee is co-founder of Kaleidofin, a neo-bank that provides financial solutions to underbanked customers in India. Prior to Kaleidofin, she co-founded IFMR Group and most recently was the group CEO of IFMR Holdings. She founded Northern Arc Capital, building capital markets access for financial inclusion and Northern Arc Investments, an alternatives fund management platform focused on informal sector finance. She is an alumnus of IIM Ahmedabad and holds an undergraduate degree in economics from Lady Shri Ram College, Delhi University. She has also worked with Deutsche Bank and Morgan Stanley in London.

#### Ms. Geeta Dutta Goel

#### Independent/ Non-Executive Director

Ms. Geeta Dutta Goel is Country Director for Michael and Susan Dell Foundation in India. She manages the strategy and implementation of the foundation's work in India in two key areas of Education and Family Economic Stability. Geeta has served as the Chairperson of India's Impact Investors Council from 2017-2019, and has been on several taskforces on Responsible Finance with the World Bank's Consultative Group to Alleviate Poverty. Geeta holds a bachelor's degree in economics from Lady Shri Ram College for Women, University of Delhi and a post graduate diploma in management from the IIM, Ahmedabad.

#### Mr. Divya Sehgal

#### Nominee/ Non-Executive Director

Mr. Divya Sehgal is a Partner at True North and leads their investments in the Financial Services industry. Divya holds a Bachelor's degree in Electrical Engineering from IIT, Delhi and holds a Post Graduate Diploma in Management from IIM, Bengaluru. Prior to joining True North, he was Founder and COO of Apollo Health Street, a leading healthcare outsourcing firm and one of the top five in its space globally. Before that he worked as a consultant with McKinsey, with the corporate finance team at ANZ and as an entrepreneur at Emedlife which eventually merged with the Apollo Group.

#### Mr. Anuj Srivastava

#### Independent/ Non-Executive Director

Mr. Anuj Srivastava is the co-founder and Chief Executive Officer of Livspace - a home interiors and renovation platform. Before setting up Livspace, Anuj was heading product marketing and growth at Google where he was responsible for building, launching and scaling products such as Google Wallet, Google Adsense, Google Local and Google Adwords. Anuj was also a lead on the integration team for Google's acquisition of DoubleClick. Anuj has completed his BTech at the IIT Kanpur and holds an MBA degree from London Business School.

#### Mr. Maninder Singh Juneja

#### Nominee/ Non-Executive Director

Mr. Maninder Singh Juneja is an MBA from IIM Lucknow, Maninder has over 26 years experience across industries. Prior to True North, Maninder was the Group Head for ICICI Bank's Retail Banking group, covering Strategy, Products, Small Business Loans, Branch Banking and distribution channels. He was also leading the bank's various efforts in the area of payments and service innovations, many of which are industry firsts. He started his career with Godrej and has worked with Godrej GE Appliances and GE Transportation financial services.

#### Mr. Narendra Ostawal

#### Nominee/ Non-Executive Director

Mr. Narendra Ostawal joined Warburg Pincus in 2007 and is currently designated as Managing Director for healthcare and financial services. Prior to joining Warburg Pincus, Mr. Ostawal has worked with 3i India and McKinsey & Company. He is a Director of Avanse Financial Services Limited, Carmel Point Investments India Private Limited, Computer Age Management Services Limited, Fusion Micro Finance Private Limited and IndiaFirst Life Insurance Company Limited. Mr. Ostawal is a Chartered Accountant and an MBA from IIM, Bangalore.

#### Mr. Manoj Viswanathan

#### Managing Director and CEO

Mr. Manoj Viswanathan holds a Bachelor's degree in Electrical & Electronics Engineering from BITS, Pilani and an MBA from XLRI Jamshedpur. He possesses experience of more than 24 years in consumer lending, encompassing sectors such as automobile loans, mortgages, and unsecured lending. He is considered to have played an important role in building the branch-based consumer-lending model for Citigroup in India. He is the Managing Director and CEO of Home First Finance Company.



## Thank You

For further information, please contact

### Company

CIN: L65990MH2010PLC240703

Investor Relations - HomeFirst

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### **Investor Relations Advisors**

Mr Ashish Chovatia

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□ ashish.chovatia@linkintime.co.in



### Glossary

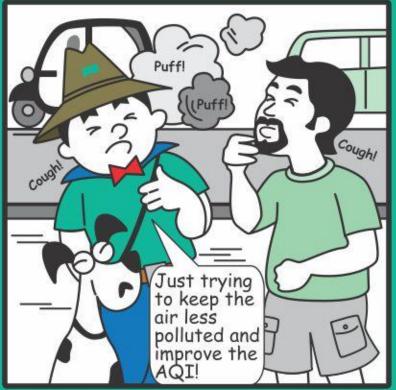
Terms	Explanation
AUM - Assets Under Management	Assets Under Management/Gross Loan Assets represents the aggregate of current principal outstanding and overdue principal outstanding, if any, for all loan assets under management which includes loan assets held by the Company as of the last day of the relevant year or period as well as loan assets which have been transferred by the Company by way of assignment and are outstanding as of the last day of the relevant year or period.
POS - Principal Outstanding	Loans – Principal outstanding represents gross principal outstanding of loans as of the last day of the relevant period or year as per the restated financial statements.
NII - Net Interest Income	Net Interest Income represents interest income on term loans minus Interest on borrowings and Interest on debt securities for the relevant year or period
NIMs - Net Interest Margin	Net Interest Income / Average total assets
DA - Direct Assignment / Assigned Assets	Assigned Assets represents the aggregate of current principal outstanding and overdue principal outstanding, if any, for all loan assets which have been transferred by the Company by way of assignment as of the last day of the relevant year or period. The Assigned Assets represent the direct assignments and not pass through certificate.
DPD - Days Past Due	
DPD 30+	DPD 30+ represents sum of Stage 2 loan assets and Stage 3 loan assets at the end of the relevant year or period
Gross Stage 3 / POS %	% Stage 3 Ioan assets / Loans - Principal Outstanding
Opex to Assets	Operating Expenses / Average Total Assets
Cost to Income	Operating Expenses / Net Total Income













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